



# Animal Health Care Center

**Cassandra Cruzen, DVM**

11055 County Line Road

Madison, AL 35758

(256) 461-8440

## BOARDING POLICY

- All dogs must have current immunizations against Rabies, DHPP or DHLPP, Influenza (Bivalent), and Bordetella.
- All cats must have current immunizations against Rabies, FVRCP, and Bordetella.
- All animals must be free of external parasites (fleas & ticks) when admitted for boarding; or must be treated upon admission.
- A cleansing bath is optional on the day of dismissal, and at a cost to you. You **MUST** let us know if you'd like your pet to have a bath when you drop off. All major grooming is referred to a professional groomer. We will be happy to provide you with a recommendation.
- All clients are required to read and sign the boarding admitting form.
- Animals will be admitted & discharged **ONLY** during regular office hours.
- Any animal that requires emergency or immediate veterinary attention will receive it at our discretion, and at the owner's expense.
- An emergency telephone number should be left with the clinic.
- We will be happy to medicate your pet, if needed, for no extra charge.
- Please inform us if you are not happy with the way your pet was cared for. Your satisfaction and your pet's well-being are our primary concern.
- Be aware that your pet's diet may have varied while away from home. They may have barked at other animals; or the temperature & humidity may have been slightly different from your home, although all animals are boarded in a climate-controlled atmosphere. This can create problems such as sore throats, tonsillitis, or diarrhea. We seek to prevent such problems, but you must understand that these problems do develop. Owners will be charged appropriate fees for all treatment and medication needed for reasons that are not directly under our control.
- We feed high quality food and provide bedding if you choose not to bring any items in with your pet. If you prefer to bring in your own pet's regular diet or some personal items, they will be given to your pet while boarding. **Personal property could be destroyed by your pet and our clinic cannot be held responsible.** We will do all we can to prevent this, but some circumstances are beyond our control.